



BULLETIN
Number 24-B-12

To: All Insurance Companies and other Entities Licensed Under Chapter 58 of the North Carolina General Statutes

From: Life & Health Division

Date: September 25, 2024

Subject: Tropical Storm Helene– North Carolina Operations

On September 25, 2024, Governor Cooper issued EXECUTIVE ORDER NO. 315, for the State of North Carolina due Tropical Storm Helene and its likely significant impacts to the State and the southeastern United States. Executive Order 315 declares a state of emergency as defined in N.C.G.S. § 166A-19.3(6) exists in the State of North Carolina and that the emergency area is the entire State of North Carolina.

Pursuant to N.C.G.S. § 58-3-228, this bulletin pertains to all health benefit plans as defined in N.C.G.S. § 58-3-167, the State Health Plan for Teachers and State Employees, and any optional plans or programs operating under Part 2 of Article 3 of Chapter 135 of the General Statutes, and other stand-alone prescription medication plans issued by entities that are licensed by the Department of Insurance.

This bulletin is to remind health benefit plans of compliance requirements for operations under a state of emergency for purposes of obtaining extra prescriptions during a state of emergency or disaster.

This authorization of extra prescriptions during this state of emergency in the State of North Carolina is valid for prescription medication requests made within **29 days of issuance of this bulletin**, unless extended by an order issued by the Commissioner.

Please refer any questions regarding this bulletin to the attention of Ted Hamby at LHInbox@ncdoi.gov.

The link to Governor Cooper's Executive Order is: [EXECUTIVE ORDER 315](#)

Statutory reference: [NCGS 58-3-228. Coverage for extra prescriptions during a state of emergency or disaster.](#)